PipePatch is a ‘stand-alone’ Source 1 Environmental, LLC (S1E) product line and all terms of sale are “PipePatch” specific. All “Contractor Installers” of “PipePatch” by S1E must be trained in the correct application and installation if this product group and such training must be given by authorized S1E trained personnel.

Limited Warranty: S1E warrants this product against all defects in workmanship or material for a period of one (1) year and will replace any defective product returned to it within that time period. S1E makes no other representations or warranties, whether oral or implied. No warranty of merchantability and fitness for particular purposes shall apply. Failure to follow the installation instructions provided by S1E will void this limited warranty. Any implied warranties including implied warranties of merchantability and fitness for a particular purpose, are limited to the duration of this written warranty. S1E shall not be, in any case, liable for special incidental or economic or consequential damages. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This limited warranty gives you specific legal rights and you may have other rights which vary from state to state.

Following extensive testing of the S1E PipePatch System, S1E guarantees that the PipePatch System will last 50 years if the following criteria are met:

1. All tools and components must be purchased from S1E or authorized in writing in advance of use. Any additions, substitutions or omissions of S1E PipePatch tools and components are prohibited.
2. All installations must follow PipePatch Instructions found in each PipePatch repair kit.
3. All training for PipePatch must be performed by a S1E Sales Agent or S1E PipePatch Technician.
4. A recording system must be maintained by the installing entity and maintained with that entity showing the following information at a minimum: 1) Installation Date; 2) Names of Installers; 3) Location and Details of Repair. It is also recommended that you maintain a digital copy of the box label and photos of the actual repair immediately following the installation for each repair.
5. For warranty consideration a written report detailing events along with a copy of the appropriate information maintained in item No. 4 should be forwarded to S1E customer service.

If all of the above criteria are met and a PipePatch happens to fail before the 50 year time frame has expired, S1E will replace the Patch Kit at no charge to the customer. Failure to adhere to any of the following criteria will void the S1E PipePatch 50 year guarantee.